



Right of Way Career Training FAQ

Q. What is the purpose of this training?

A. To provide a high-level overview of the opportunities available in ROW and the basic skills to get you “in the door” and allow you to identify the area(s) of ROW that best fit your interests and skillset.

Q. Who is this training for?

A. This training is designed for individuals with no previous ROW background and are interested in entering the profession sometime in the next 24 months, as well as newer ROW agents that are considering transitioning into a different role or desire to be cross-trained in a different area to increase utility (i.e. a document specialist moving to a title agent, or a ROW Acquisition Agent that desires to learn title).

Q. Are courses in this program accredited?

A. No, the course is not accredited by any school or university, and does not take the place of on-the-job training, AAPL or IRWA certifications.

Q. What if I miss a course? Can I make it up?

A. With the exception of the first and last sessions, each participant may miss up to two classes and may make up the classes by watching the recorded video and submitting correct answers to the Knowledge Check(s). If you miss a session, please email training@contractlandstaff.com to receive a link for the video of the session that you missed.

Q. How do I register?

A. Each course has a unique registration link. Click [here](#) to access the course schedule and register for each course. Note, a questionnaire is required upon each registration telling us a bit about yourself. To save time, type your answers and copy and paste per registered course.

Q. How are courses conducted?

A. Courses are conducted via GoToWebinar. Upon course registration, you will receive a confirmation email. Join the webinar 15 minutes before it begins to allow time for setup. For directions to use GoToWebinar click [here](#).



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Q. Does this ensure I get a job with CLS?

A. Successful “graduates” will be given a priority status to be notified of job opportunities that fit your abilities and geographical preferences. This is not a guarantee of employment, but a pledge to ensure that you have the opportunity to apply for positions for which you are a suitable candidate.

Q. Will I get compensated for attending this training?

A. No compensation is provided for the training. This training is provided for you free of charge and you may choose to join the training at your discretion. You enroll for the training voluntarily, on your own time, and should not be considered part of your normal workday.

Q. Who do I contact if I have technical difficulties?

A. Should you experience a technical issue upon joining the webinar or when it is in session, please contact GoToWebinar’s support team at:

- Toll Free: +1 (833) 851-8340
- Long Distance: +1 (805) 617-7080
- Reference Webinar ID: To be provided in advance of each webinar.

Q. Can I take the just the courses I’m most interested in?

A. Yes, only current CLS employees have this option. If you are newer to the ROW industry, we encourage you to complete the entire training. If you are a seasoned employee wanting to be cross-trained in another area to increase your utility (such as title, documents, pipeline, electric, renewables, etc.), then you may just enroll for the sessions that are most applicable. This option is only available for current CLS Employees. All other participants will need to take all courses in succession.

Q. Who may I contact for further information?

A. Please email training@contractlandstaff.com with any questions you have about the program.